

CONSUMER RIGHTS CLINIC

Faculty In-charge: Dr.K.S.Rao and

Mr. Roshant Parwar

Total Members: 30

1. Guest lecture by Mrs. Amita Salatry - 23/09/2022

The Consumer Rights Clinic organized a guest lecture by Mrs. Amita Nayak Salary, a Member of the Goa State Consumer Conciliation Committee, for the members of the Clinic on the college premises. She spoke about different ways vendors can cheat a consumer, ways to take precautions and be careful while making purchases to avoid being cheated, and the workings of the Goa State Consumer Conciliation Committee, among other things.



2. Visit to the Consumer Conciliation Committee, Junta House - 06/10/2022

The members of the Consumer Clinic visited the Consumer Conciliation Committee at Junta House in Panjim - Goa. The members were able to witness the conciliation proceedings with regards to a number of various matters including medical misconduct, defrauding of a consumer, etc.



3. *Rally to raise Consumer Awareness - 21/10/2022*

The members of the Consumer Clinic organised a Rally to raise Consumer Awareness. The route covered in the rally was from the college to the surrounding areas around the college. The purpose of the rally was to create consumer awareness by raising slogans and distributing the pamphlets to the vendors, shopkeepers, and the public in general to ensure that they are aware about their rights and duties as service providers and consumers respectively.



4. *Road Safety Awareness - 03/11/2022*

The Consumer Clinic, in association with GOACAN, organised a Consumer Action Drive, in the presence of Mr. Roland Martins, to raise awareness with regards to Road and Pedestrian Safety. The purpose of the action drive was to "Spot the Deficiency, Identify the Official, Pursue the Remedy". The members had to spot people who did not follow the traffic and the motor vehicle rules such as wearing helmets, wearing seatbelts, not talking on the phone while driving/riding, etc, and then stop them and ask them to rectify the deficiency by following the traffic rules. As the action drive advanced, traffic police officials as well as media also joined the drive.



5. *Consumer Mock Trial - 15/02/2023*

The members of Consumer Clinic organized a Consumer Mock Trial for the students of the college. The purpose of the Mock Trial was to try to depict and replicate the Consumer Court Proceedings. The case taken up for the Mock Trial related to Medical Negligence and Deficiency of services in the Medical Profession.



6. *Poster Making Competition - 20/03/2023*

The Consumer Clinic organized a Poster Making Competition for the students of the college. The Competition was judged by Dr. K. S. Rao and Prof. Roshant Parwar. The winners of the competition were Nikita Agarwadekar and Priya Harmalkar, and Dipika Gupta and Divya Gaonkar were the Runners Up.



7. *Guest lecture on Legal Metrology - 24/03/2023*

The Consumer Clinic organised a Guest Lecture on Legal Metrology by Mr. Nitin Purushan, Assistant Controller, Legal Metrology Department, State of Goa for the members of the Clinic and the Legal Aid Cell.

