

CONSUMER RIGHTS CLINIC

Faculty Incharge:

Director: Dr. G Shaber Ali

Associate Director: Dr. B. S Patil

Seminar on Consumer Rights

V M Salgaocar college of Law organised a 2-day national Seminar In collaboration with the Centre For Consumer Studies, Indian Institute of Public Administration, New Delhi Sponsored by the Department Of Consumer Affairs, Ministry of Consumer Affairs, Food and Public Distribution, Government of India on 29th and 30th October, 2018. Prof Dr. M.R.K. Prasad (Principal VMSCL) delivered the welcome address. The Chief Guest for the inaugural function was Sri Govind Gaude, (Honourable Minister for Civil Supplies and Consumer Affairs, Art & Culture and Tribal Welfare).

While addressing the gathering he spoke about the importance of consumer protection laws and also highlighted the aspect of the consumer being more vigilant in order to avail their rights under this law. He, being in charge of the Ministry of civil supplies and consumer affairs also spoke of the government's efforts to try enabling citizens to be made more aware of their rights. Other dignitaries on the dais included Prof. Dr. Suresh Misra (Chair Professor & Coordinator), Dr Sapna Chadha (Centre for Consumer Studies, IIPA New Delhi) Dr. G Shaber Ali (Coordinator for PG & Research Centre, V M Salgaocar College of Law) proposed the vote of thanks. Ms. Kamaxi Sambari, Assistant Professor of the College, compared the entire program.

➤ **The following persons contacted the Consumer Rights Clinic for assistance:**

- Deepak Shirodkar – defective mobile
- Isabel – IFB washing Machine
- Vishant – excessive water bills, faulty meter