

8) Mediation Certificate Course (2021-2022)

Introduction:

The Mediation Certificate Course offered by V.M. Salgaocar College of Law, Miramar, was an intensive 45-hour program designed to equip participants with the essential skills and knowledge required for effective mediation. Mediation, being a vital tool in dispute resolution, was the focus of the course, aimed at preparing individuals for resolving conflicts amicably and efficiently.

Course Outcomes:


The Mediation Certificate Course helped participants achieve the following key outcomes:

- **Mastery of Mediation Techniques:** Participants learned the core principles of mediation, including negotiation, active listening, and the facilitation of agreements between disputing parties.
- **Development of Interpersonal and Negotiation Skills:** The course placed a strong emphasis on enhancing communication, empathy, and problem-solving abilities, which are vital for mediators in understanding both sides of a dispute.
- **Understanding of Ethical and Procedural Frameworks:** Students gained insights into the ethical responsibilities of a mediator, including confidentiality and neutrality, as well as the formal processes involved in mediation.

Evaluation: The course, which enrolled 47 students, was highly interactive and included a combination of role-play exercises, practical demonstrations, and written evaluations conducted post video-based learning. These activities allowed participants to apply theoretical concepts to real-world situations, thereby enhancing their practical skills. Students were assessed based on their ability to mediate simulated disputes effectively, demonstrating their understanding of the mediation process and law relating to it and their interpersonal skills.

Conclusion: The Mediation Certificate Course successfully empowered students to approach conflicts constructively, emphasizing collaboration and peaceful resolution. By the end of the program, participants were equipped with the knowledge and practical experience necessary to serve as competent and ethical mediators. The course provided a strong foundation for students seeking to pursue careers in alternative dispute resolution, making a significant contribution to the professional development of future mediators.




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